

How Devices are Graded

PlanITROI makes retiring your computing devices quick, easy, and data secure for clients. Grading a previously owned computing device is difficult, however, PlanITROI clearly defines below how to make it easy for all. Please visit our website for any grading updates: <https://techtradeup.com/>

**A****NEW**

The Grade A device is 100% complete in its original sealed box and packaging, with all OS Licensing and accessories. The device is 100% functional with the remaining OEM warranty.

**B****GOOD**

The Grade B device is 100% functional and passes OEM diagnostic testing. The device is complete with all original components and accessories. The device is in GOOD cosmetic condition, with repairable minor blemishes such as light case scratches under an inch in length. Case cracks, screen scratches or screen blemishes are not acceptable.

**C****FAIR**

The Grade C device is 100% functional and passes OEM diagnostic testing. The device is complete with all original components and accessories. The device is in FAIR cosmetic condition with some wear & tear. The device may have scratches, discoloration, and dents. The screen may have no more than three light scratches under one inch. Case cracks, missing case sections, missing essential parts are not acceptable. Screen spots, burns, lines, shadows and ununiform color and brightness are not acceptable.

**D****POOR**

The Grade D device may or may not be functional due to missing and/or damaged major components such as memory, hard drive, battery, keyboard keys, touchpad, Wi-Fi, video, touchscreen, hinges, or have large cracks and/or exposed internal components. The device may have major screen blemishes and scratches.

**R****RECYCLE**

The Grade R device has no economic value and will be recycled to R2v3 Certified Standards, fully compliant with all applicable local governmental requirements globally. R2v3 is the leading certification for electronics recycling in the United States, designed to help ensure the quality, transparency, environmental, and social responsibility of certified electronics recycling facilities.

**L****LOCKED**

The Grade L device is locked and unable to be accessed. The device is secured with password protection, encryption, or other security measures to restrict unauthorized access to its data and functionalities.

Any Grade A, B, or C devices missing original OEM accessories and/or components will be eligible for deduction(s) based on the replacement cost of the accessories and/or components. Grade D units are not assigned value. PlanITROI reserves the right at any time, without notice, to update our purchase grading. All updates can be found on: <https://techtradeup.com/>